

Parent Handbook 2019-2020



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Dear Parents

Welcome to Jumeirah College

I would like to extend a very warm welcome to you and your family as you join Jumeirah College. I am delighted that you have chosen us as your preference for secondary education here in Dubai.

As one of the leading 11 – 18 schools offering the National Curriculum for England both in Dubai and the Middle East, we believe that your son/daughter will be joining a College that has high expectations of its learners in everything they do. High standards of self-discipline, work ethic and conduct are the norm. In addition, we have high expectations of our students in terms of their participation in the full life of the College, from their academic studies to the extensive extracurricular programmes that we offer. Our enrichment activities are central to the College's philosophy and objectives and are central to the everyday life at Jumeirah College.

We have a highly dedicated and talented staff who work tirelessly to support the progress and development of every student at the College. Their work is supported by an excellent administrative team, first-rate facilities and excellent curriculum resources.

Our external examination results year on year, both at GCSE and A level, serve as a testimony to the academic success of our students who go on to access their preferred university courses across the world. Beyond this, Jumeirah College prides itself in providing a warm and caring environment for its students and developing well-rounded young people who are capable of succeeding at the highest levels in their adult lives. Our outstanding status as judged by DSIB supports the story of our commitment to the highest educational standards.

We are privileged to welcome your son/daughter to our College and we gladly accept the trust and faith that you have shown in us to provide the very best possible education for them. All at the College look forward to working with you and your son/daughter as you embark on your secondary education with us.

Kind regards,

Mr S O'Connor Principal

SUMMARY OF TERM DATES 2019-2020

Winter Term 2019

New Student Induction - Year 8 to Year 10* Sunday 1 September

*If Islamic New Year is called 1 September, then all new student induction will be on Monday 2 September

*Islamic New Year Sunday 1 September

New Student Induction - Year 7 & Year 12 Monday 2 September

Start of term for All Students Tuesday 3 September

Staff Training Day (Students not in school) Thursday 17 October

Half Term Sunday 20 October - Thursday 24 October (inclusive)

*Prophet Mohammad's (PBUH) Birthday Saturday 9 November

*National Commemoration Day Saturday 30 November to Monday 2 December (inclusive)

& UAE National Day Holiday

Last day of term Thursday 12 December

Spring Term 2020

Start of term Sunday 5 January

Staff Training Day (Students not in school) Thursday 13 February

Half Term Sunday 16 February - Thursday 20 February (inclusive)

*Isra'a Wal Mi'raj Sunday 22 March

Last day of term Thursday 26 March

Summer Term 2020

Start of term Sunday 12 April

*Eid al Fitr Sunday 24 May to Tuesday 26 May

Staff Training Day (Students not in school)

Sunday 7 June

Last day of term Thursday 2 July

^{*}All Islamic holidays are subject to confirmation from the Ministry of Education

COLLEGE INFORMATION

Contact Details	Postal Address	Physical Address
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 Tel: 04 395 5524
 Jumeirah College
 Street 19

 Fax: 04 395 4586
 PO Box 74856
 Al Safa 1

 www.gemsjc.com
 Dubai, UAE
 Dubai, UAE

COLLEGE TIMINGS * Subject to change

Sunday to Wednesday		Thursday	Thursday	
07.45 - 07.50	Morning Registration	07.45 - 07.50	Morning Registration	
07.50 - 08.45	Period 1	07.50 - 08.45	Period 1	
08.45 - 09.40	Period 2	08.45 - 09.40	Period 2	
09.40 - 10.00	Break	09.40 - 10.35	Period 3	
10.00 - 10.55	Period 3	10.35 – 11.00	Break	
10.55 - 11.50	Period 4	11.00 – 11.55	Period 4	
11.50 - 12.40	Lunch	11.55 – 12.50	Period 5	
12.40 - 13.10	Study Time	12.50 - 13.00	Afternoon Registration	
13.10 - 14.05	Period 5		_	
14.05 – 15.00	Period 6			

Please note: All students should be inside the College gates no later than by 7:42am, this is to enable all students to reach their form room before 7:45am.

NB: The side gate will close at 7:42am.

During Ramadan:

08.30 - 08.35 Morning Registration 08.30 - 08.35 Morning Registr	ration
08.35 - 09.15 Period 1 08.35 - 09.20 Period 1 09.15 - 09.55 Period 2 09.20 - 10.05 Period 2 09.55 - 10.10 Break 10.05 - 10.50 Period 3 10.10 - 10.50 Period 3 10.50 - 11.15 Break 10.50 - 11.30 Period 4 11.15 - 12.00 Period 4 11.30 - 11.55 Lunch 12.00 - 12.45 Period 5 11.55 - 12.10 Study Time 12.45 - 13.00 Afternoon Regis 12.50 - 13.30 Period 6	stration

Please note: All students should be inside the College gates no later than by 8:27am, this is to enable all students to reach their form room before 8:30am.

NB: The side gate will close at 8:27am.

COLLEGE STAFF

Principal		Senior Leadership Team Mr S O'Connor	principal_jcd@gemsedu.com
		Mr R Kesterton	r.kesterton_jcd@gemsedu.com
Vice-Principal Vice-Principal & Safeguard Lead		Miss L Rodger	l.rodger_jcd@gemseu.com
vice-i rincipal & calegua ∕ice-Principal	Tu Loud	Mrs R Coulter	r.coulter_jcd@gemsedu.com
Assistant Principal		Miss G Thornley	g.thornley_jcd@gemsedu.com
Assistant Principal		Mrs C Misra	c.misra_jcd@gemsedu.com
Senior Teacher & Deputy	Safeguard Lead	Mr S Pedder	s.pedder_jcd@gemsedu.com
	•	Pastoral Staff	
lead of Year 7		Mrs H Godinho	h.godinho_jcd@gemsedu.com
Head of Year 8		Miss N Deans	n.deans_jcd@gemsedu.com
Head of Year 9		Mrs L Radcliffe	I.radcliffe_jcd@gemsedu.com
Head of Year 10		Mr S Pedder	s.pedder_jcd@gemsedu.com
Head of Year 11		Mr J Woolcock	j.woolcock_jcd@gemsedu.com
Head of Year 12		Miss H Stephens	h.stephens_jcd@gemsedu.com
Head of Year 13		Mr R Lawton	r.lawton_jcd@gemsedu.com
Achievement Coordinato	re	Miss E Davies	e.davies_jcd@gemsedu.com
-cinevement coordinato		Miss E Hearty	e.hearty_jcd@gemsedu.com
	Colle	ege Post Holders	
Head of Inclusion		Ms L Dawson	I.dawson_jcd@gemsedu.com
National Studies Coordin	ator	Mr S Forestiero	s.forestiero_jcd@gemsedu.com
nternational Award Sche	eme	Mr D Cooper	d.cooper_jcd@gemsedu.com
		Mr S Rayer	s.rayer_jcd@gemseduc.om
Educational Visits Coord		Miss G Thornley	g.thornley_jcd@gemsedu.com
Extracurricular Activities		Mrs C Misra	c.misra_jcd@gemsedu.com
		t Heads & Teachers	
IOD- Mrs A Roushdy	a.roushdy_jcd@gemsedu.com	& Islamic Education Mrs R Mahdy	r.hosnisalahel_jcd@gemsedu.c
Is S Elwaer	s.elwaer_jcd@gemsedu.com	Ms K Waeyi	k.waeyi jcd@gemsedu.com
/r M Nabhan	m.nabhan jcd@gemsedu.com	Mr M Afzal	m.afzal jcd@gemsedu.com
∕lr Hegazi	w.hegazi_jcd@Gemsedu.com	W. W. 7 (12d)	maizai_oa@gomooda.com
	9	Art	
HOD- Miss S Jackson	s.jackson_jcd@gemsedu.com		k.king_jcd@gemsedu.com
liss E Parsons	e.parsons1_jcd@gemsedu.com		02 00
	Business	Studies & Economics	
IOD- Mr N De Garis	n.degaris_jcd@gemsedu.com	Mrs K Sellby	k.selby_jcd@gemsedu.com
lr K Dawson	k.dawson_jcd@gemsedu.com	Miss C Doherty	c.doherty_jcd@gemsedu.com
liss A O'Keefe	a.okeefe_jcd@gemsedu.com		
		ign & Technology	
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Ir S Forestiero	s.forestiero_jcd@gemsedu.com		
		Drama	
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Irs S Stebbing	s.stebbing_jcd@gemsedu.com	1- 0- M - 1'- 0'- 1'-	
IOD Min I/ Turking		sh & Media Studies	r brower ind@gg====di-se
IOD - Miss K Trotman	k.trotman_jcd@gemsedu.co		r.brewer_jcd@gemsedu.com
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ls F Phillips	f.phillips_jcd@gemsedu.com	Mrs G Powell	g.powell_jcd@gemsedu.com
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	Histor	y & A-Level Politics	
OD Mrs K Stores	k ctorov jad@aamaadu aa	Ma A Dalfa	a halfa iad@aamaadu aar-
HOD- Mrs K Storey Ar R Kesterton	k.storey_jcd@gemsedu.com r.kesterton_jcd@gemsedu.com	Ms A Balfe Mr R Haines	a.balfe_jcd@gemsedu.com r.haines_jcd@gemsedu.com

*HOD Denotes teacher in charge of subject area or post-holder within the department.

**All staff email addresses are to be found on the Communicator*

COLLEGE STAFF

	ICI	Г	
HOD- Mr I Munshi	i.munshi_jcd@gemsedu.com	Mr S Salah	s.salah_jcd@gemsedu.com
Mr G Dela Cruz	g.delacruz_jcd@gemsedu.com	Mrs L Radcliffe	I.radcliffe_jcd@gemsedu.com
	Mathem	natics	
HOD- Mr P Tank	p.tank_jcd@gemsedu.com	Miss C Clancy	c.clancy_jcd@gemsedu.com
Second in Math's: Mrs N Ford	n.ford_jcd@gemsedu.com	Mr Z Noor	z.noor_jcd@gemsedu.com
Mr D Williams	d.williams_jcd@gemsedu.com	Mr Y Patel	y.patel_jcd@gemsedu.com
Mrs T Hosking	t.hosking_jcd@gemsedu.com	Mr A Banton	a.banton_jcd@gemsedu.com
Mr R Lawton	r.lawton_jcd@gemsedu.com	Mr B Keane	b.keane_jcd@gemsedu.com
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Mr M Richards	m.richards_jcd@gemsedu.com	Mr G Stokes	g.stokes_jcd@gemsedu.com
Mr S Pedder	s.pedder_jcd@gemsedu.com	Miss N Deans	n.deans_jcd@gemsedu.com
	Psycho	ology	
HOD- Mr R Farnan	r.farnan_jcd@gemsedu.com	Miss L Rodger	l.rodger_jcd@gemsedu.com
Ms J Thompson	j.thompson_jcd@gemsedu.com		
	Scien	nce	
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Mrs H Godinho	h.godinho_jcd@gemsedu.com	Mr K Nisar	k.nisar_jcd@gemsedu.com
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	Support for Le	<u> </u>	
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	Contact the School-	Admin Department	
Admissions Secretary	Mrs R Butkute		r.butkute_jcd@gemsedu.com
Careers Adviser	Mrs L Willmoth		I.willmoth_jcd@gemsedu.com
College Counsellor	Mrs E Gregory		e.gregory_jcd@gemsedu.com
Doctor	Dr M Mamdouh		m.botros_jcd@gemsedu.com
Examinations Officer	Miss J McCully		j.mccully_jcd@gemsedu.com
Feedback	JC Feedback Email	Address	feedback_jcd@gemsedu.com
Librarians	Mrs J Bonner		j.bonner_jcd@gemsedu.com
	Mrs N Jordan		n.jordan_jcd@gemsedu.com
Nurses	Mrs J D'Souza		j.dsouza_jcd@gemsedu.com
	Miss C Laude		c.laude_jcd@gemsedu.com
PA to the Principal	Mrs N Estrugo		n.estrugo_jcd@gemsedu.com
Parent Relations Executive	Mrs J El Fadl		j.elfadl_jcd@gemsedu.com
Reception	Mrs E Davenport		jcd_reception@gemsedu.com
	Mrs A O'Connor		
Registrar	Mrs J Hubbard		j.hubbard_jcd@gemsedu.com

EXECUTIVE

Head Boy Burhan Kathawala

Head GirlSaba VaziriDeputy Head BoyHarry TarrDeputy Head GirlZoe Stapley

HEADS OF HOUSES & HOUSE CAPTAINS

FihriMiss E HeartyKaiya PatelJordan FullertonGibranMrs S AzizChiara CarstanjenArjun KrishnaMajidMrs K SelbyLamia AlhamwiTan LacinSinaMiss H SouthamMolly WidgerMansher Malik

SPORTS CAPTAINS

Sports CaptainsRebecca LawsonLuke SansonDeputy CaptainsMahina SimpsonRushil Kiran

ARTS CAPTAINS

Arts CaptainsJomana EldamnhouryJoshua MedfordDeputy CaptainsAmber WaiteAdam Al-Hashemi

HEAD OF ECO COMMITTEE

Manasi Gaur

HEAD OF CHARITY & SERVICE COMMITTEE

Benjamin Hetherington

HOUSE LOGOS & COLOURS			
Fihri	Gibran	Majid	Sina
Green	Blue	Yellow	Red
THE AMERICAN	SAMENTA ET GLOREL		SOMPER PARATUS

Attendance & Absences

Research shows that attendance and punctuality are the single most important factors in school success. Absence will impact upon your ability to maximise your potential. Occasionally there may be times when absence is unavoidable, on these occasions it will be your responsibility to catch up on all of the work missed. DSIB expectations include an attendance rate of over 98%, anything lower than 98% is unacceptable.

For planned absences your parents must complete the Authorised Absence Request form, which can be collected from reception and submit this to the relevant Head of Year with as much notice as possible. If approved, the information will be up-dated on our electronic registers. Please note, we are restricted by the KHDA as to what we are able to authorise as absence in term time. We ask that all holidays are taken outside of term time only and do not extend beyond this. Similarly, all medical appointments should ideally be made outside College working hours.

For unplanned absences an email should be sent to the relevant Head of Year and Tutor before 8.00am on the day of absence.

No student may leave the College premises without permission until the end of the College day as this will be regarded as truancy. Students who commit acts of truancy inside College or off campus, risk their College place.

Punctuality

As a College, we believe that punctuality displays a person's respect for people and time. Being punctual is an indication that you are a reliable person and respectful of others. It is important to set positive patterns for the future and the development of such habits develop at a young age.

All students should have passed through the entrance gates at the latest by 7:42am, the side gate will close at 7:42am prompt. Students who arrive after this time, will be recorded as late.

Sanctions for late arrival are as follows:

2 x late in one week - Thursday afternoon pastoral detention.

4 x late in one month - Thursday afternoon pastoral detention.

Pastoral detentions take place on Thursday afternoons from 1pm-2pm in the Sixth Form study area; you should bring homework to complete. Detentions are supervised by Heads of Year, one missed detention will result in a lunch break detention, any further missed detentions may result in short term exclusion.

A persistent pattern of lateness could result in a short term exclusion from the College or eventual non-enrolment for the following academic year.

DO YOU KNOW YOUR ATTENDANCE PERCENTAGE?

Outstanding	Good	Adequate	Inadequate
98-100%	96-97.9%	92-95.9%	Less than 92%

What does this mean?

Well done.
According to the
Dubai School
Inspection Bureau
your attendance
percentage is
outstanding.

This will make it more likely that your progress will be outstanding.

Research shows that attainment and attendance are very closely linked. According to the Dubai School Inspection Bureau your attendance percentage is good.

Over the academic year this equates to being absent for more than 3.5 days and missing more than 21 lessons.

According to the Dubai School Inspection Bureau your attendance percentage is adequate.

Over the academic year, this equates to being absent for more than 7 days and missing more than 42 lessons.

Catching up with missed work is not an effective substitute for attending lessons.

According to the Dubai School Inspection Bureau you have inadequate attendance.

Over the academic year, this equates to being absent for more than 14 days and missing more than **84 lessons**.

Your progress and attainment will be seriously affected by your missed lessons.

What to Expect

Praise from your Form Tutor and Head of Year.

Termly certificate awarded in formal Year Assemblies for 100% attendance.

Entered into the termly prize draw for 100% attendance.

Outstanding progress and attainment.

Discussion with Form Tutor.

Set targets to improve your attendance.

Catch up with missed work.

Email home from your Form Tutor.

Set targets to improve your attendance.

Catch up with missed work.

Meeting with Head of Year/Form Tutor

Parental meeting with Form Tutor and Head of Year.

Set targets to improve your attendance.

Catch up with missed work.

Attendance contract.

Curriculum Organisation

We are currently launching a new and improved VLE (called My Learning) which will further integrate the multiple platforms we work across.

The curriculum at Jumeirah College is organised into three key stages:

Key Stage 3 - Years 7-9
Key Stage 4 - Years 10 -11
Key Stage 5 - Years 12 -13
11-14 years old
14-16 years old
16-18 years old (also referred to as 6th Form)

The English National Curriculum specifies subjects to be studied up to the end of Key Stage 3 and attainment is measured in levels, from 1-7 in most cases but level 8 and Exceptional Performance can also be recorded. Sub-levels are allocated to distinguish between students who are just entering a level by demonstrating some of the required features eg 5c. Those students demonstrating many of the required features of a level 5 would be awarded a 5b whilst a 5a indicates that the student demonstrates all of the features required and is nearly ready to move onto the next level.

During Key Stage 4, most students undertake two years of study for the General Certificate of Secondary Education (GCSEs) in English Language, English Literature, Mathematics, Biology, Chemistry and Physics and an additional four options from a wide range of subjects. In each subject completed, students are awarded a grade ranging from A* - G, with most of our students targeting and achieving A*- B grades. This grading system is changing to a 1-9 scale. With a grade 8 roughly equivalent to the current A* and a grade 4 or 5 representing the current C grade.

Our Virtual Learning Environment (VLE) is known as the GEMS Learning Gateway (GLG), and is an excellent source of information about College matters. The GLG is up-dated regularly and additional features are to be added over the coming months.

Parental Engagement

It is now widely acknowledged that parental engagement is a crucial factor in enhancing a child's learning. We see parents as a key partner in the educational journey and together we will strive to develop each child's knowledge, skill and understanding to an exceptional level. The Parental Engagement booklet contains information and guidance from each department. Parents from each Key Stage will be invited to an event to share the key advice relevant to that age group.

Many departments arrange specific activities over the year to support those parents who wish to actively engage. Throughout the academic year there are three reporting cycles and two Parent Teacher Consultation events to provide parents, teachers and students with the opportunity to reflect on progress and discuss how to further improve.

Islamic Education and Cultural Studies

All our Muslim students in Years 7-12 attend lessons in Islamic Education each week. At the same time, non-Muslim students undertake one Cultural Studies lesson per week to further enhance the knowledge and understanding of the culture in which we live here in the UAE. This will be an opportunity for students to explore aspects of the curriculum within our specific context and embed ourselves further within the local community.

Extracurricular Activities (ECAs)

Each term there is a wide range of extracurricular activities available that students are encouraged to undertake and enjoy. It is recommended that students further develop existing skills and interests as well as exploring new opportunities and challenges by committing to **at least two** different activities each week per term. Details of the extracurricular programme are posted on the website and communicated through the tutor teams at the beginning of each college term.

Pastoral Team

Each year group is led by a Head of Year who is responsible for the overall development and progress of each student. There are 8 tutor groups in each year group, each led by a Form Tutor who registers the students twice daily, delivers the social studies curriculum, and monitors and supports students' academic and personal progress. In addition, students have the support of our fully qualified and experienced Careers Advisor, Mrs L Willmoth and Student Counsellor, Mrs Emma Gregory. The Form Tutor will be the main point of contact at the College for parents with queries, concerns or suggestions.

House System

As well as being a part of the Jumeirah College community, each student is a member of one of our four Houses: Fihri (green), Majid (yellow), Gibran (blue) and Sina (red). In each year group 7-11, there are two equal halves to the cohort, each with a form group for each House.

The House Captains are Year 13 students by appointment, following a rigorous selection process. In each year group there are also House Representatives who work with the House Captains to coordinate whole College events as well as their own year group specific events. Each house has a staff leader called the Head of House, who is responsible for the organisation and programme of events across the academic year. In addition to Year and Whole College assemblies, regular house assemblies take place each term coordinated by the student leaders.

Lost Property

Inevitably some students occasionally leave items at home or misplace them around the College. For items that are left at home but required that day at College, parents may arrange for them to be delivered to Reception for the student to collect. All belongings must be clearly labelled. Items misplaced in College, once handed in, will be stored in the following locations:

Lost Property Boxes

Four containers located near Reception for uniform, PE kit, bags and other labelled items. Students may search to find lost items here. The JCP kindly sort through the containers once a month and display the un-claimed items near the canteen on Thursdays.

Reception

Any valuable items can be stored at Reception. We strongly recommend that electrical/valuable items, including BYOD are only brought into College when required for the curriculum, as outlined in the DDAUA and that lockers are used to store these valuable items.

Every student is provided with a lockable space in the College. Students are expected to bring their own lock, it is advised that these locks are accessed via a combination code rather than key.

Medical Centre

Nurse Juliet D'Souza and Nurse Cyrace Laude are our full-time registered College Nurses who administers first aid, should students be taken ill or involved in an accident, they also provide routine health screenings. Furthermore, we have Dr Maria Botros at our College. She also works with our local primary school (Jumeirah Primary School), situated across the road from the College as well.

Health records are kept in College for every student in accordance with UAE Department of Health and Medical Services' College Health Regulations. Medical examinations are non-invasive and carried out by the College Nurses and the Doctor during students' first year at the College and periodically in accordance with the Department of Health and Medical Services' schedule, (all new students, students in Years 7 and 9, and College leavers). Any medical abnormalities will be noted, you will be notified and, if necessary, your child will be referred for further assessment. Vaccination records are requested by the College. Vaccination advice can be offered and the College provides an immunisation programme in line with the Dubai Health Authority requirements. Travel vaccinations are not offered at the College.

If your son/daughter needs to visit the Medical Room during lessons, the subject teacher's permission must be secured. However, it is preferable that students requiring medical advice/ assistance do so during break or lunchtime wherever possible. If your child requires medication during the College day this must be handed to the College Nurse with written instructions at the start of the day for safe storage and supervised administering. In the event of an emergency, you will be contacted and asked to collect your child from College. If we are unable to contact you, your child will be taken to the doctor/hospital that you specify on the Medical Information Form enclosed, for diagnosis and treatment. Efforts to contact you will continue.

Should you have any medical enquiries, please contact Nurse Juliet D'Souza or Nurse Cyrace Laude on the College telephone number.

Library

The library is open throughout the College day, including every lunch period and for one hour after College on Sunday-Wednesday.

An internet safety guide for parents, carers and teachers titled "Keeping up with Children on the Internet" produced by Childnet International is available from the library. It is an excellent leaflet dealing with online safety issues, filtering and monitoring software and virus protection. The student support co-ordinator also discusses with all Year 7 students the importance of staying safe whilst using the internet.

Students can borrow 4 items (6 for Sixth Form) at any one time for a period of one week and all books will be stamped with a due date. The library uses a 'fingerprint recognition' system in the circulation of books. It is a fast and secure system as, for student confidentiality and safety, the fingerprints are not stored in the system as a picture, but are converted to a string of characters, which can never be reconstructed as a fingerprint.

Overdue notices will be sent out if necessary. Books lost or badly damaged will be invoiced to the family at replacement cost.

The Librarian is always available to help with research, or to assist with finding new authors or books students may like to read. Suggestions for new purchases for the library are very welcome.

Student Voice

Each student is a member of their Form Council from which two representatives are elected to sit on the Year Council. The Year Council meets fortnightly and elects two representatives to sit on the Student Council, which is chaired by the College Executive (Head Boy, Head Girl, Deputy Head Boy and Deputy Head Girl).

Educational Visits

Each student will have the opportunity to participate in a range of educational visits. These are mapped against the curriculum and aim to ensure our students have access to opportunities to challenge and develop themselves beyond the classroom. The educational visits booklet will be emailed to you and is also published on the College web-site in June for the following academic year. Please note that some trips are fully booked within days of the letter being issued as almost all trips are on a first-come, first-served basis.

*Students will not be able to sign up for International Educational Trips if there are outstanding tuition fees.

Expectations

We are fortunate to work in a close-knit, caring and supportive community at Jumeirah College. As in all such communities however, rules must be formulated and adhered to for the benefit of the greatest number, and this inevitably involves some compromise on individual freedom.

We aim to ensure that behaviour at Jumeirah College is consistently of a high standard and creates a civilised environment in which effective learning and teaching can take place and students can mature in harmonious and safe surroundings. The following principles and guidelines are designed to support this aim:

- Every effort will be made to encourage, recognise and reward positive behaviour.
- Respect, politeness and co-operation towards everyone within the College environment and beyond is a core expectation.
- Willingness to work to the best of your ability is the standard.
- Positive behaviour, both in and on the way to and from College is expected of all.
- Attendance at all classes is obligatory. If it is necessary to miss a class students should excuse themselves beforehand from the member of staff in charge.
- Punctuality to class is essential. If students are unavoidably late they should apologise to the member of staff and provide a reason for lateness.
- For safety reasons, students walk on the right-hand side of corridors.
- We expect high standards of personal appearance and dress at all times.
- Consideration of other people and respect for their property and feelings is a must.
- Students should go out of their way to support and help their peers, younger students and guests to the College.
- All personal relationships must be conducted with discretion. Displays of affection in public places do not fit with the local customs and culture of Dubai. The College is a working public community and conspicuous displays of affection should not occur.
- Coarse or inappropriate language is not to be used in College.
- Compliance with the UAE law is expected at all times.
- Parents will be kept fully advised of any concerns and the College will seek to involve parents in strategies to support students experiencing difficulties.
- Behaviour that jeopardises the learning, safety or sense of security of other students or which brings the College into disrepute, will not be tolerated.
- All members of the College community should strive to make the most of every opportunity to develop and grow as learners and individuals.
- High standards of digital citizenship and 'Netiquette' are maintained at all time as outlined in the DDAUA.

Parent School Contract

The Knowledge and Human Development Authority (KHDA) recently introduced an initiative called The Parent/School Contract. This contract has been introduced to ensure that through clarity and transparency, schools and parents are aware of their duties and responsibilities towards each other and towards their children. It benefits both schools and families by clearly identifying agreed terms and conditions in the form of a contract; these terms and conditions stipulated in the contract will also be a reference for dispute resolution. KHDA will uphold the agreement stipulated in the contract when a party refers a matter to KHDA for deliberation and endorsement. Families are encouraged to read the contract carefully and seek clarification regarding any queries prior to signing it.

The school will prepare the contract for each new student and it will be forwarded to parents in digital format to read and sign, once registered with the KHDA.

Thank you in advance for your assistance in completing the contract signing.

Essential Documents

Documents required by the Knowledge and Human Development Authority (KHDA)

- Original Transfer Certificate (For students joining from outside Dubai only)
- Copy of Student's passport x 1
- Copy of Student's Residence Visa x 1
- Emirates ID card (front and back of both parents and students) x 1

Please note we are required to submit all registration documents to the Ministry of Education within ONE month of your son/daughter's admission, we have been informed that no extensions will be granted and students will be asked to leave the College if we have not received the required documents.

This is by instruction of the Ministry of Education and is not a GEMS or Jumeirah College decision.

Documents required by Jumeirah College

- Sponsor's Passport copy
- Sponsor's Residence Visa copy
- Sponsor's Emirates ID copy
- Student's Passport copy
- Student's Residence Visa copy
- Student's Emirates ID copy
- Internet Permission Form
- Off Site Permission Form
- Medical Information Form
- Consent for immunisation form
- Contact Information Form
- Code of Conduct
- Home School Agreement
- DDAUA Summary
- Photography Permission Form

This documentation is required at the time of offer acceptance in order to complete your son/daughter's enrolment.

Once forms are returned and your son/daughter is enrolled, please ensure you inform us of any changes to your son/daughter's contact details. Please notify the nurse of any changes to your son/daughter's health.

Should a new passport and/or residence visa and/or Emirates ID Card be obtained for the student and/or parents, please provide a copy without delay.

PERSONAL PRESENTATION and UNIFORM

Uniform

The aim of our uniform is for students to present a neat, business-like appearance at all times and to demonstrate pride in being members of Jumeirah College. Personal presentation is very important. A high standard of personal appearance is expected of all students at all times, both inside the College campus and outside in the community.

Students are permitted to wear a watch and girls may wear one small stud earring in each ear lobe. No other piercings or Jewellery are permitted. **Long hair should always be tied back**. Makeup and nail polish must not be worn in Years 7-11. Only Sixth Form girls are permitted to wear make-up, but this must be discrete, understated and appropriate for a business environment.

Jewellery items of religious significance may only be worn with prior approval from the Head of Year, following a formal written parental request.

The uniform is compulsory throughout the College and should be purchased online through Threads at www.threadsme.com an order form can be faxed to 04 340 9638 or uniform can be bought directly from the Threads store on the ground floor (G09) of the Times Square Centre, off Sheikh Zayed Road.

Threads support team: 800 847 3237, support@threadsme.com

Girls - KS3 & KS4

- Short-sleeved white blouse with Jumeirah College logo
- Dark green mid-calf or ankle length skirt or dark green regulation trousers to foot/shoe level
- Black leather, covered toe, flat low-heeled sensible school shoes (heels are not permitted, not boots, trainers, sandals or slipper style and logo free)
- Black plain over-the-ankle socks
- Dark green V-neck sweater, with Jumeirah College logo

Boys - KS3 & KS4

- Dark green V-neck sweater with Jumeirah College logo (seasonal)
- Dark green regulation trousers to foot/shoe level
- Short-sleeved white shirt with Jumeirah College logo
- Plain black leather belt (large logos on the fastening are not allowed)
- Black leather traditional, lace-up shoe, not trainers or sandals and logo-free
- Plain black socks
- College tie * (seasonal to be worn from the 1st day of the Academic Year until 31 May)

Girls - KS5 (Sixth Form)

- Short-sleeved white blouse with Jumeirah College logo
- Long black skirt or black regulation trousers, with no back pockets, foot/shoe level
- Black leather, covered toe, flat low-heeled sensible school shoes (below 5 cm at the back, not boots, trainers, sandals or slipper style and logo free)
- Black plain over-the-ankle socks
- Black V-neck sweater, with Jumeirah College logo (optional)

Boys - KS5 (Sixth Form)

- Black V-neck sweater with Jumeirah College logo (optional)
- Black regulation trousers, with no back pockets, to foot/shoe level
- Short-sleeved white shirt with Jumeirah College logo
- Plain black leather belt (large logos on the fastening are not allowed)
- Black leather formal, lace-up shoe, not trainers or sandals and logo-free
- Plain black socks

Please ensure that all clothing and equipment is clearly marked with the student's name and form.

^{*} Ties are to be worn during the cooler weather, beginning the 1st day of the Academic year to 31 May and for assemblies, awards evenings, VIP guest visits and when representing Jumeirah College in the wider community.

Appearance

- Shirts/blouses should be of an appropriate size (not overlarge) and boys' shirts should be properly tucked in at the waist at all times. (Shirts should not be overly short.)
- Ties should be tied in a small neat knot that covers the fastened top button, Jumeirah College logo should be clearly visible.
- Shoes should be leather and polished regularly.
- When sweaters are not being worn they should not be tied around the waist, but stored in the student's locker.
- Full and correct uniform must be worn in, and whilst travelling to and from, College. This also applies after school and travelling home after activities and on all school trips unless otherwise instructed by a member of staff.
- Students wear full uniform to all Parent Teacher Consultations and any after school formal events.
- No visible body modifications such as tattoos and piercings are allowed.
- Head scarves should be black, white, green or burgundy.
- No rings or necklaces should be worn. Earrings should not have a colour or be of plastic.

We particularly ask for parents' support and cooperation in this respect to ensure that students represent themselves, their families and Jumeirah College well in the local Dubai community.

Hairstyles

Students' hair must be of a natural colour (black, blonde, brown, red natural tones) rather than bright, obvious or 'unnatural'.

Boys' hair must be well above the collar at the back and off the ears and face. Short hair (no shorter than a No 3 barber cut) is acceptable. Boys' hairstyles should be neat and without any hair accessories for boys or elaborate or exaggerated styles e.g short on side and long on top.

Boys are expected to be clean shaven every day as this is also part of their neat and business like personal presentation. Should religious observance preclude this, parents are requested to contact the relevant Head of Year in advance.

Girls' hair should be tied back fully off the face and long hair (shoulder length and longer, or as deemed long by the Head of Year) should be tied back off the shoulders. The sensible use of hair accessories is acceptable to keep hair orderly and neat, e.g. Alice band, hair band, clips, slides, elastic bands etc as long as they are plain and of a matching College colour, i.e. white, dark green, burgundy or black. Girls may choose to style their hair in plaits, ponytail or bunches as long as their hair is tidy and is fully back. (There should not be any shaved or dramatically short bits.)

If these requirements are not met, the student will be requested to amend this with immediate effect and if this is not possible they will be required to remain at home until such time as they can meet the expectations.

All Heads of Year reserve the right to determine whether a hairstyle is acceptable/unacceptable, in line with the above mentioned criteria.





PE Uniform

All PE uniform is available from the Kukri online store.

The Kukri PE kit is compulsory for all students in Years 7 - 11.

Ordering can be completed 24/7 online at www.kukrisports.ae and can be collected weekly from the Kukri Shop (please see location on the school communicator.

Please contact the Kukri email/helpline if there are any issues:

Email: Michelle.reyes@kukrisports.com

Tel: 04 425 4129

Please note: No refunds or exchanges available for swimwear.

Year Group	Boys	Girls
7, 8 & 9	Compulsory for all: Kukri JC white polo shirt with house colour trim Kukri JC Green Shorts Kukri JC Green Football Socks Kukri JC Green Swimming Hat Kukri JC Swim Jammers or plain black jammers Sports Trainers (not pumps) White socks Shin pads Towel for swim lessons Gum Shield for rugby lessons Football/rugby boots	Compulsory for all: Kukri JC White Polo shirt with house colour trim Kukri JC Green Shorts or Skort Kukri JC Green Football Socks Kukri JC Green Swimming Hat Kukri JC Swimsuit* or plain black swimsuit Sports Trainers (not pumps) White socks Shin pads Towel for swim lessons Football boots suitable for astro- turf
	Other items: Kukri Rugby shirt – required for those who want to play rugby as an ECA Kukri JC Baseball cap (optional but recommended) Kukri JC Blast Fleece (optional)	Other items: *Modesty swim suit for swimming (for Muslim students) Kukri JC Baseball cap (optional but recommended) Kukri JC Blast Fleece (optional)
10 & 11	Compulsory for all: Kukri JC White Polo shirt with house colour trim Kukri JC Green Shorts Kukri JC Green Football Socks Kukri JC Swim Jammers Sports Trainers (not pumps) White socks Shin pads Gum Shield for rugby lessons Football/rugby boots	Compulsory for all: Kukri JC White Polo shirt with house colour trim Kukri JC Green Shorts or Skort Sports Trainers (not pumps) White socks
	Other items: Kukri Rugby shirt – needed for those who want to play rugby as an ECA Kukri JC Baseball cap (optional but recommended) Kukri JC Blast Fleece (optional) Kukri JC Swimming Cap (if in a Swim Team)	Other items: Kukri JC Green Football Socks and shin pads if playing football as an ECA Plain black swimsuit if selecting aquatics Kukri JC Baseball cap (optional but recommended) Kukri JC Blast Fleece (optional) Kukri JC Swimming Cap (if in a Swim Team)

Kit required by Year Group

Whenever students are not in uniform, but still representing Jumeirah College, they must respect the modesty customs of the UAE.

Please ensure that all clothing and equipment is **clearly marked with name and form group** for easy identification and return if misplaced.

Please refer any questions relating to the PE kit to the Parent Relations Executive (PRE), pre_jcd@gemsedu.com



Click, Shop & Collect.

1. Click:

- Visit your school's teamshop at www.kukrisports.ae
- Register with your details

2. Shop:

- After selecting your teamshop
- Choose your items & add to basket
- Proceed with payment & place order (Please note: No cash payments)

3. Collect:

- We receive order confirmation
- Items will be ready for collection at the Kukri warehouse.

Directions to warehouse:

The Box Self Storage Services -Dubai Investments park, Thee Street, Community 598

Term Timings:

Sat - Thu 08:00 - 18:00

Summer Timings:

Sun - Thu

09:00 - 17:00

For more info contact Joey at the warehouse @ +971 54 5830 807



Kukri Sports ME



KukrisportsME



KukrisportsME



www.kukrisports.ae



Boys PE Kit



PE POLO SHIRT

PRICE—AED 94.50 MATERIAL—AIRCOOL COLOURS—GREEN, RED, YELLOW AND BLUE



PE SHORTS

PRICE—AED 78.75 MATERIAL—EYEDROPLET COLOURS—GREEN



JAMMERS

PRICE—AED 153.30 COLOURS—GREEN & BLACK



REVERSIBLE RUGBY JERSEY

PRICE—AED 257.25 MATERIAL—DUOLITE COLOURS-GREEN & WHITE





SWIM CAP

PRICE- AED 42 COLOURS—GREEN



JC CAP

PRICE—AED 47.25 MATERIAL—KOHILO COLOURS—GREEN



BLAST FLEECE

PRICE—AED 220.50 MATERIAL—BLAST FLEECE COLOURS—GREEN



JC SOCKS

PRICE—AED 42 MATERIAL—NYLON MIX COLOURS—GREEN



Girls PE Kit



PE POLO SHIRT

PRICE—AED 94.50 MATERIAL—AIRCOOL COLOURS-GREEN, RED, YELLOW & BLUE



PE SHORTS

PRICE—AED 78.75 MATERIAL—EYEDROPLET COLOURS—GREEN



SWIMMING COSTUME

PRICE—AED 153.50 COLOURS—GREEN & BLACK



SKORT

PRICE—AED 94.50 MATERIAL—S-SPIRE COLOURS—GREEN & WHITE



SWIM CAP

PRICE- AED 42 COLOURS—GREEN



JC CAP

PRICE—AED 47.25 MATERIAL—KOHILO COLOURS—GREEN



BLAST FLEECE

PRICE—AED 220.50 MATERIAL—BLAST FLEECE COLOURS—GREEN



JC SOCKS

PRICE—AED 42 MATERIAL—NYLON MIX COLOURS—GREEN





COMPLAINTS POLICY

Purpose

At Jumeirah College, we acknowledge that, from time to time, parents may wish to register a concern or even a complaint about the school or the work undertaken. Such complaints will be appropriately dealt with and the outcome communicated with the parents.

Complaints regarding school matters should, preferably, be made in the following order:

- 1. If a parent wishes to question a decision made by the school, then the parent should meet the person directly involved in that decision such as the teacher or member of staff concerned; if the parent is still not satisfied, then he/she should meet with the head of section such as Head of Department or Head of Year, depending on the specific issue.
- If the issue is still not resolved, then the parent can schedule to meet with one of the Senior Leadership Team. If this has not solved the issue the Parent can then make an appointment to meet with the Principal of Jumeirah College, to try to resolve the issue.
- 3. If the issue is still not resolved after this stage, then the parent should write an official letter to the 'Chief of Schools' at GEMS. GEMS will be required to set up a committee comprised of a teacher, a parent, a school leader and a member of the board of governors. None of the members of the committee shall have any connection to the original concern or complaint. The committee shall study the matter and within 10 working days issue a written report to both the Principal of the school and to the parent;
- 4. If the parent is still not satisfied, then the parent has the right thereafter to refer the matter to KHDA by contacting **the Compliance and Resolution Commission** on CRC@khda.gov.ae.

Who was consulted?

In drafting this policy it has been discussed with College Principal / the Senior Leadership team and the local advisory board.

Roles and responsibilities of Principal and other staff:

- The Principal is responsible for ensuring the Complaints policy and procedures are implemented in school and for ensuring any complaint is investigated.
- School staff are responsible for implementing the Complaints policy and for reporting any complaint to their direct line manager.

COLLEGE COMMUNICATION - THE D6 COMMUNICATOR

The College uses the Communicator to keep students and parents fully informed of all upcoming events and calendar changes. Please follow the below instructions to download this application onto your desktop or smartphone.



Communicator Installation Guide

Get the Communicator on your Desktop or Laptop.



Windows Desktop & Mac OS X

- 1. Visit http://www.six-delta.com/
- 2. Click on Downloads (Right).
- 3. Click on 'PC & Mac' on the right.
- 4. Make your selection from the drop down list on the left.
- Click on the Windows or Mac button. (Windows: When asked to 'Run or save' the file, click 'Save' first and thereafter 'Run').
- 6. Follow the installation prompts thereafter.

You may require Administrative rights from your IT department in order to install this app on a work (company) computer.

Get the Communicator on your Smartphone for when you are on the go.

Search for "D6 Communicator" in your App store.





		Schools/ Nurseries	Non-Schools
2	Select your App	d6	
.3	Register your details. (These details are confidential and never given out to 3rd parties).		
4	Select "Middle East"		
.5	Select your School, Nursery or Organisation.		
6	Personalise your information feed. (Tap on menu icon on top left to access full menu).		



Please note that Blackberry Apps for OS10 (Z & Q Series) are still under development and will be made available in due course.

For older Blackberry devices please visit in the device browser:

School: www.school-communicator.com/mobile/bb/d6.jad

Non-School: www.d6technology.com/bb/d6corp.iad

It is recommended that you also install the Computer Version in order to view and print larger documents.

Visit www.six-delta.com on your computer.

Your Communicator app <u>may</u> require authentication.

If the system does not provide you with a password please contact your Communicator administrator to add your e-mail to the password list.

Please contact the d6 Communicator Support Team if you experience any problems installing the software support@d6technology.com

www.six-delta.com Tel: 00971 (0)50 55 31 365. Dubai, UAE